



## ITS SCIENCE INDONESIA Product Portfolio

General Equipment	Laboratory Automation	Environmental	Consumables
Education Food & Agriculture	Quality Control	Analytical & Chemical Process	
Material Research	Pharmaceutical & Drug Discovery	Animal Science	Imaging
Biotechnology	Biochemical Pre-Clinical & Medical Research	Medical	CSSD
OT Solution	Molecular Diagnostic		



## *Bridging Science Inspiring Possibilities...*

### **Who We Are**

ITS was established to bridge the scientific research community and manufacturers of scientific equipment with a notion that "Science is and will be the medium by which people and nations progress". Over a span of forty years, ITS has established itself as a fully integrated scientific solutions group in Asia, with core businesses in Scientific & Medical products, Water & Environmental management and Food & Nutraceutical ingredients.

### **Sharing Our Passion for Science**

ITS is dedicated to market high quality products, solutions and services that improve the quality of life through R&D and environmental conservation. We do this by collaborating with manufacturers from North America, Europe and Asia who are respectable market leaders in their own fields to bring the best and most advanced technologies and research methodologies to our customers.

### **Our Mission**

At ITS, we continue to expand our network of facilities in Asia to integrate related and synergistic products and services to serve our partners and customers better. Our vision is to make an impact in the industries we serve.

### **Our Regional Presence**

Operating from our head office in Singapore, the ITS group of companies has regional offices in 7 countries and an established network of operations and warehouses across Asia. Our distribution network spans across Southeast Asia.

## PT ITS Science Indonesia

In 1997, ITS Group established ITS Science Indonesia with an aim to make science and technology readily available to local communities seeking a better quality of life through R & D.

Representing leading manufacturers from United State, Europe and Asia, ITS Science Indonesia offers customers a comprehensive range of high-end analytical instruments, general laboratory equipment, consumables, reagents, chemicals and supplies used in scientific research, education, healthcare and industry workflow processes.

Our customers come from within pharmaceutical & biotech companies, hospitals & laboratories, universities, research institutions and government agencies, as well as environmental and industrial quality & process control settings.

For over a decade, we have forged strong relationships with scientific communities & local dealers across Indonesia. We have created unique business opportunities for customers & Principals by connecting demand to supply through our extensive sales & operation network. Together with our local dealers, we cover rural & urban areas also diverse market communities in Indonesia. Our area of market coverage includes:

- Java island (Jakarta, Bandung, Semarang, Yogyakarta, Surabaya)
- Sumatera island (Medan, Aceh, Padang, Palembang, Pekanbaru, Jambi, Bengkulu, Lampung)
- Kalimantan island (Banjarmasin, Balikpapan, Samarinda, Pontianak, Palangkaraya)
- Sulawesi island (Makassar, Palu, Manado)
- Nusa Tenggara island (Mataram, Lombok, Flores)
- Bali island (Denpasar, Badung)
- Papua island (Jayapura, Sorong, Merauke)

The scientific community is very diversified in its needs and requirements. To effectively serve the customers & stay focus on the needs of different markets, our company is divided into six major Sales Divisions and backed up by the Service & Support Division:

- Life Sciences
- Physical Sciences
- General Sciences / Dealers
- Surabaya Branch Office
- Medical
- Services & Support

To provide a one-stop laboratory workflow solution to the scientific community in Indonesia, we provide following service:

- Laboratory Design and Consultancy
- Laboratory Furniture

The strength of ITS lies in our “regional presence, local service” support. Having direct presence in most of the countries in Asia, in addition to a vast network of dealers, regional warehouses and established modern day facilities form the core of our service strength and operational efficiency. Our business partners prefer us for our unique advantage which provides them a regional opportunity, with specialized industry focus and experienced employees to deliver their portfolio of scientific solutions to the right markets, making us the perfect companions on their journey of excellence.

We serve from our offices in Jakarta and Surabaya, while providing facilities for customers and employees training in:

- After-sales Service
- Laboratory Application
- Product Demonstration and Training





# GENERAL INSTRUMENTS

**CARBOLITE®**  
**GERO** 30-3000 °C



- Oven and Furnaces up to 3000°C
- Chamber Furnaces
- Tube Furnaces
- High Temperature and Big Volume Oven
- Specialised Furnaces

[www.carbolite-gero.com](http://www.carbolite-gero.com)

**Retsch®**  
MILLING SIEVING ASSISTING



- Milling - Rotor Mills, Jaw Crusher, Cutting Mills, Mortar Grinders, Disc Mill, Ball Mills - Sample Prep for AAS, NIR, ICP or XRF, DNA,
- Sieving - Sieve Shaker & Sieve
- Assisting - Sample Divider, Dryer, Pelet Press
- XL Series Line of Big Crushers and Grinders

[www.retsch.com](http://www.retsch.com)

**memmert®**  
Experts in Thermostatics



- Oven, Vacuum Oven, Hot Air Sterilizer
- Incubator, Cooled Incubator, CO<sub>2</sub> Incubator, Storage Cooled Incubator
- Water Bath, Oil Bath, Shaking Water Bath
- Humidity Chamber, Constant Climate Chamber

[www.memmert.com](http://www.memmert.com)

**HMC HIRAYAMA**



- Top Loading Autoclaves : HV Series / HVA Series / HVE 50 / HG Series / HGD Series
- Front Loading Autoclave : HRH-110- / HRG-112/140
- Portable Autoclave : HRM -222/V
- Benchtop Autoclave : HRM-242

[www.hirayama-hmc.co.jp](http://www.hirayama-hmc.co.jp)

**heidolph**  
research made easy



- Magnetic Stirrer
- Overhead Stirrers
- Shakers & Mixers
- Rotary Evaporators
- Large Scale Rotary Evaporators

[www.heidolph-instruments.com](http://www.heidolph-instruments.com)

**huber**



- Dynamic temperature control systems
- Bath or Circulation Thermostats - Bath Thermostat
- CHILLER - Unichiller and Minichiller
- Innovative Plug and Play Controller - KISS, OLÉ and Pilot ONE
- Refrigeration & Heating Circulators

[www.huber-online.com](http://www.huber-online.com)



**Thermo**  
SCIENTIFIC



- Education & Basic Quality Control -Visible Spectrophotometer
- Routine to Research - UV-Visible Spectrophotometer (Single, Dual & Double Beam)
- Life Science Research - UV-Visible Spectrophotometer (Dual & Double Beam)

[www.thermofisher.com](http://www.thermofisher.com)

**LIEBHERR**  
Quality. Design and innovation



- Laboratory refrigerator and freezers with comfort electronic controller
- Laboratory refrigerator and freezers with profile electronic controller
- Laboratory refrigerator and freezers with comfort electronic controller and spark-free interior

[www.liebherr.com](http://www.liebherr.com)

**Thermo**  
SCIENTIFIC



- NanoDrop One Cuvette
- NanoDrop 8000 (Multichannel NanoDrop)
- NanoDrop Lite

[www.nanodrop.com](http://www.nanodrop.com)

**BECKMAN  
COULTER** Life Sciences



- Ultracentrifuge
- Highspeed Centrifuge
- Benchtop Centrifuge

[www.beckman.com](http://www.beckman.com)

**Thermo**  
SCIENTIFIC



- Viscotester
- Rheometer

[www.thermofisher.com](http://www.thermofisher.com)

**ipipette**



- Variable Volume Pipettes Single Channel
- Variable Volume Pipettes Multi 8 and 12 Channel
- Single holder stand
- 7 pipettes carousel stand
- Multichannel pipettes stand

[www.its-indonesia.com](http://www.its-indonesia.com)



- Autoclave / Sterilization
- Large Sterilizer

[www.mmmgroup.com](http://www.mmmgroup.com)

**interscience**



- Automatic diluter & plater
- Automatic colony counter
- Automatic spiral plater
- Manual colony counter
- Gravimetric diluter
- Lab blender (Bag Mixer)
- Blender bags
- Autoclave deodorants
- Dispensing pump

[www.interscience.com](http://www.interscience.com)

## GENERAL INSTRUMENTS



- Water Testing
- Rapid Tests
  - Comparator
  - Photometry
  - Reagents & Vario Reagents
  - Electrochemistry
  - Turbidity
  - Flocculation
  - BOD
  - Temperature Control
  - Water Safety Kits & Pool Analytics
  - Microbiology



- Color Measurement
- Visual Colorimeter
  - Automatic Colorimeter

[www.lovibond.com](http://www.lovibond.com)



Technology for Vacuum Systems



- Chemistry diaphragm pumps and pumping systems
- Diaphragm pumps
- Rotary vane pumps and chemistry HYBRID pumps
- High-vacuum pumping units
- Fluid aspiration systems
- Vacuum gauges and controllers
- Local area vacuum network VACUU-LAN®
- Vacuum valves and small flange components

[www.vacuubrand.com](http://www.vacuubrand.com)



- ELMA Ultrasonic Baths for:
- Degassing
  - Emulsifying
  - Dispersing
  - Cleaning

[www.elma-ultrasonic.com](http://www.elma-ultrasonic.com)



WATER TECHNOLOGIES



- From tap water feed to ASTM I Grade Water
- From tap water feed to ASTM II and RO Water
- From RO water feed to ASTM I Grade Water
- RO Water

[www.evoqua.com](http://www.evoqua.com)



- Analytical Balance

[www.kern-sohn.com](http://www.kern-sohn.com)



GETINGE GROUP



- Laboratory Glassware Washer
- Industrial Glassware Washer
- Pharmaceutical Glassware Washer
- Detergents, Neutralisers

[www.lancer.com](http://www.lancer.com)







- Diluter & Dispenser
- Syringes & Needles

[www.hamiltoncompany.com](http://www.hamiltoncompany.com)



- Ice Flake Maker

[www.bremaice.com](http://www.bremaice.com)



- Cryogenics Equipment for Biological Research, Fertility, Blood Banking & Industrial Freezing
- Small Dewars
  - Sample Storage Refrigerators
  - Portable Dry Shippers
  - Inventory Systems for Cryorials, Cryoboxes, Blood Bags, Straws, etc
  - Safety Equipment

[www.statebourne.com](http://www.statebourne.com)



- Sonicator

[www.sonicator.com](http://www.sonicator.com)



- Laboratory blender

[www.waringlab.com](http://www.waringlab.com)



**Fume Hoods:**

- High performance Bench Fume Hood
- Ultra low constant volume Bench Fume Hood
- General purpose Bench Fume Hood
- Isotope Bench Fume Hood
- Perchloric acid Bench Fume Hood
- Ultra low constant volume walk-in Fume Hood
- General purpose Walk-in Fume Hood
- Distillation Fume Hood
- Venturi Fume Hood

**Safety Storage Cabinet:**

- Corrosive storage cabinet
- Flammable storage cabinet

[www.kewaunee.com](http://www.kewaunee.com)



## ANALYTICAL & MATERIAL TESTING INSTRUMENTS



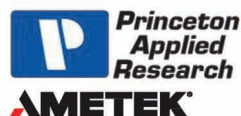
- Single channel and Multi channel Potentiostat / Galvanostat
- Modulab ECS Modular Potentiostat / Galvanostat
- Impedance analyzer
- Modulab MTS for materials electrical properties characterization
- Modulab XM Photo Echem for photo electro chemical measurement

[www.ameteksi.com](http://www.ameteksi.com)



- Karl Fischer Moisture Titrator
- Automatic Potentiometer Titrator
- Density / Specific Gravity Meter
- Thermal Conductivity Meter
- Heat Flow Meter
- Refractometer
- Gas Volume Analyzer
- Heat Flow Checker
- Viscometer (EMS – Electro Magnetically Spinning)

[www.kyoto-kem.com](http://www.kyoto-kem.com)



- Single / Multichannel Potentiostat-Galvanostat
- Corrosion
- Energy Storage
- Nanotechnology
- Sensors
- Surface Imaging and Scanning
- Electrochemistry Research

[www.ameteksi.com](http://www.ameteksi.com)



- High Pressure "Autoclave / Reactor", "Glass Reactor"
- Pilot Plant With Buchi Chemreactors
- Process Equipment for Chemical and Pharmaceutical Production
- Stirred Laboratory Autoclaves

[www.buchiglas.com](http://www.buchiglas.com)



Instruments for measuring low-level electrical signals, lock-in amplifiers, boxcar and signal averagers, optical choppers, preamplifiers, counter / timer, multiplexer, and specialized electronics for use in Time-of Flight Mass Spectrometry systems

[www.ameteksi.com](http://www.ameteksi.com)



- Micro-XRF Analyzer
- RoHS and ELV Analyzer
- Sulfur-in-Oil-Analyzers

[www.horiba.com](http://www.horiba.com)





## ZEUTEC



- Near-infrared spectroscopy (NIRS)
  - SpectraAnalyzer BRAUMEISTER
  - SpectraAnalyzer DAIRY
  - SpectraAnalyzer FLOUR
  - SpectraAnalyzer FOOD
  - SpectraAnalyzer GRAIN
  - SpectraAnalyzer MEAT

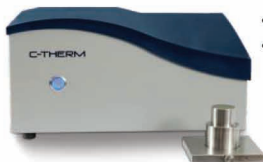
[www.spectraalyzer.com](http://www.spectraalyzer.com)



- CHNOS Analyzer
- TOC Analyzer
- Trace Sulphur and Nitrogen Analyzer
- Protein/Total Nitrogen Analyzer
- Elemental Analysis in Organic and Inorganic material
- Inductar Series Line of CHNS Analysis in Metal/Inorganic Material

[www.elementar.de](http://www.elementar.de)

## C-THERM TECHNOLOGIES™



- Thermal Conductivity Analyzer
- High-Precision Dilatometers

[www.ctherm.com](http://www.ctherm.com)



- Stable Isotope Ratio Mass Spectrometry (IRMS)

[www.elementar.de](http://www.elementar.de)

## inert



- Purelab Glovebox System (2 GB / 3 GB / 4 GB)
- Inert Lab Glovebox System (2 GB / 3 GB / 4 GB)
- Gas Purification System
- Liquid Purification System
- Acrylic Glovebox

[www.inerttechnology.com](http://www.inerttechnology.com)

## Spectrum Instruments

a Perkin Elmer Company



- Graphite Furnace & Flame AAS Spectrometer Model SP-AA 5000
- Graphite Furnace AAS Spectrometer Model SP-AA 4500
- Flame AAS Spectrometer Model SP-AA 4000
- Model SP-AA 3000

[www.spectrum-cn.cn](http://www.spectrum-cn.cn)



- Electrospinning device
- Electrospaying device

[www.bionicia.com](http://www.bionicia.com)



- Spin Coater
- Ionic Contamination Tests System

[www.scscoatings.com](http://www.scscoatings.com)

## ANALYTICAL & MATERIAL TESTING INSTRUMENTS



- Thermogravimetry Analyzer (TGA)
- Differential Scanning Calorimetry (DSC)
- High Pressure Differential Scanning Calorimetry (HP-DSC)
- Differential Scanning Calorimetry (DSC) / Differential Thermal Analysis (DTA)
- Thermogravimetry & Differential Scanning Calorimetry / Differential Thermal Analysis (STA, TGA-DTA/ DSC)
- Calorimetry / Micro-calorimetry
- Thermo Mechanical Analysis (TMA)
- Gas Sorption

[www.setaram.com](http://www.setaram.com)



- Laser Diffraction - Particle Size Analysis from 0.1  $\mu\text{m}$  to 8.75 mm
- Image Analysis - Particle Size and Shape Analysis from 1  $\mu\text{m}$  to 30 mm
- Photon Cross-correlation Spectroscopy - Particle Size and Stability Analysis of Opaque, Suspensions, and Emulsions from 1 nm to 10  $\mu\text{m}$
- Ultrasonic Extinction - Particle Size Analysis in Concentrated Suspensions from 10 nm to 3 mm

[www.sympatec.com](http://www.sympatec.com)



- Supercritical Fluid Extractor
- High Pressure Chemical Reactors (HPRS)
- SF View Cell (Phase Monitor)
- Supercritical Fluid Pump

[www.supercriticalfluids.com](http://www.supercriticalfluids.com)



Chemical identification for a safer world



- Serstech 100 Indicator a hand-held, small and light Raman spectrometer that can identify more than 14,000 substances. Customisable with fully validated and data-enriched libraries.

[www.serstech.com](http://www.serstech.com)



- Atomic Absorption Spectrophotometers
- Atomic Fluorescence Spectroscopy
- Microwave Digestion Workstation

[www.aurorabiomed.com](http://www.aurorabiomed.com)



The platform for formulation development



- Twin Screw Micro Compounder
- Pharmaceutical Micro Compounder
- Injection Moulding
- Fiber Spin Device, Film Line
- Cast Film Pro-Line
- Conveyor Belt integrated with Micro Compounder

[www.xplore-together.com](http://www.xplore-together.com)



- Critical point dryer
- Gentle dry MEMs, SEM, and Tissue samples

[www.tousimis.com](http://www.tousimis.com)



- Continuous flow hydrogenation reactors
- Higher throughput, greater reactivity, expanded chemistry capability

[www.thalesnano.com](http://www.thalesnano.com)

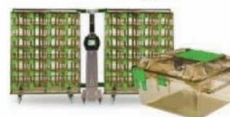


# LIFE SCIENCE INSTRUMENTS



- Microplate instrumentation and Software
- Imaging & Microscopy
- Multi-mode, Fluorescence, Absorbance (ELISA) Reader
- Multi-Volume Spectrophotometer
- Liquid Handling Instruments: Washer, Dispenser, Pipetting System
- Robotics: Automated Incubator & Microplate Stacker
- Reader & Imager Software, Liquid Handling Software

[www.biotek.com](http://www.biotek.com)



- Conventional Housing
- Metabolic Cages
- Individually Ventilated Cages
- Animal Changing Station
- Biosafety Changing Station
- Bedding Disposal Station
- Zebrafish Housing System
- Xenopus Housing System
- Bottle, Cage & Rack Washer
- Bottle Handling System (empty in washing & filling)
- Bedding Handling System
- Decontamination Chambers

[www.tecniplast.it](http://www.tecniplast.it)  
[www.iwtsrl.it](http://www.iwtsrl.it)



- Disintegration Tester
- Dissolution Tester
- Media Preparation
- Friability Tester
- Tap Density Tester

[www.distekinc.com](http://www.distekinc.com)



- Real Time PCR Roche LightCycler® 96
- Real Time Bioanalyzer Cedex Bio Analyzer
- Real Time Cell Counting Cedex Hire

[www.lifescience.roche.com](http://www.lifescience.roche.com)



- Laboratory Scale Freeze Dryers
- Pilot Scale Freeze Dryers
- Production Scale Freeze Dryers
- Rotational Vacuum Concentrator
- DNA Vacuum Concentrator

[www.martinchrist.de](http://www.martinchrist.de)



- Fermentor & Bioreactors

[www.eppendorf.com](http://www.eppendorf.com)



- Preclinical Imaging with various modalities, including:
- Magnetic Resonance (MR) Imaging, e.g. ICON™
  - Optical/X-ray Imaging - In-Vivo Xtreme II™
  - Positron emission tomography / Single-photon emission computed tomography / X-ray computed tomography (PET/ SPECT/ CT)
  - X-ray micro-CT - SkyScan
  - PET/MR - BioSpec 3T

[www.bruker.com](http://www.bruker.com)



- Prime Pro 48 Real Time PCR
- Specialised PCR
- 40 cycles in 40 minutes before optimisation.
- 40 cycles in 15 minutes when optimised.
- Gradient Calculator.
- Genotyping and High Resolution Melt (HRM).
- Genotype in 4 minutes with over 99% accuracy.
- Set up a 4plex reaction in only 4 mouse clicks

[www.technē.com](http://www.technē.com)



- Reach in Plant Growth Chamber
- Tissue Culture Chamber
- Incubation / Germination Chamber
- Multi-tier Reach in Plant Growth Chamber
- Arabidopsis Growth Chamber
- Other Applications :  
Industrial Test and Storage / Product Safety and Certification / Control and Monitoring / Seed Storage / Dew Room / Custom Solutions

[www.convirion.com](http://www.convirion.com)



- DNA/RNA Imaging
- 1D & 2D Protein imaging
- Western Blot Imaging
- Thin Layer Chromatography (TLC) plate Imaging
- Reagents and fluorescent dyes

[www.syngene.com](http://www.syngene.com)



- Anaerobic Chamber
- Glove Box Applications
- Germicidal Workstation
- Desiccators and Lab Chambers
- Intensive Care Units
- Autoclavable Isolations Unit
- Lab CO<sub>2</sub> Chamber
- Small Animal Restraints
- Poultry Isolators

[www.plaslabs.com](http://www.plaslabs.com)

- Modular Working Isolator PSI-M
- Production Isolator for Filling Lines
- Flexible and Modular Production Isolator
- Powder Processing Isolator

[www.skan.ch](http://www.skan.ch)



- Minimate Tangential Flow Filtration System
- Acrodisc Syringe Filters with Supor (Polyethersulfone) membrane
- VacuCap Vacuum Filtration Devices
- Centrifugal Filtration Device
- Vent Devices (Air filter for Bioreactor)

[www.laboratory.pall.com](http://www.laboratory.pall.com)



- Interceptor® Biological Safety Cabinet Class II A2

[www.kewaunee.com](http://www.kewaunee.com)



## LIFE SCIENCE INSTRUMENTS



### Pumps / liquid handling:

- Syringe pumps, peristaltic pumps, centrifugal pump, pulsatile blood pumps, syringes, tubing & connectors
- Harvard Apparatus offers the most accurate and reliable syringe and peristaltic pumps for mass spectroscopy, calibration, drug and nutritional infusions, microdialysis, dispensing, chromatography and LC/HPLC.

### Surgical:

- Ventilators, anesthesia, vital sign monitoring, animal handling, delivery & sampling, respiratory, stereotax, surgical instrument & equipments

[www.harvardapparatus.com](http://www.harvardapparatus.com)



### Physiology:

- Isolated organs & tissues
- Cardiovascular research
- Neuroscience research
- Respiratory research
- Data acquisition
- Force transducers, stimulator & electrode

[www.hugo-sachs.de](http://www.hugo-sachs.de)



- Teklad laboratory animal diets, are irradiated or non-irradiated & certified diets for rodents, rabbit, guinea pig, dog, primate, etc
- Bedding and environmental enrichment
- Animal Models:
  - Mice including: athymic nude, BALB/c, diabetic, C57BL/6, etc
  - Rat including: athymic nude, Holtzman®, Sprague Dawley®, Wistar Han®, etc

[www.envigo.com](http://www.envigo.com)



- AXXORA Platform offers 40 specialized manufactures for: Biomedical, antibody, peptide chemicals, apoptosis, molecules, etc, e.g:
  - Alexiz, Apotech, BioVision, ProteaPure, Biostatus, Ltd.
- Enzo Life Sciences:
  - Stressgen
  - Biomol
  - Assay designs

[www.axxora.com](http://www.axxora.com)

[www.enzolifesciences.com](http://www.enzolifesciences.com)



### Solution for behavioral research

- Pain & inflammation
- Behaviour, conditioning, reward
- Muromachi microwave fixation
- Neuropathic pain, hyperalgesia, joint pain (arthritis)
- Motory coordination, grip strength
- Behaviour, mazes, tracking
- Blood pressure, vital functions
- Allodynia, hypersensitivity, somatosensation
- Memory, learning, alzheimer
- Electrolytic lesions & infusion
- Ventilator & gas anesthesia
- Tissue bath, transducer, recorders

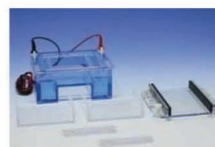
[www.ugobasile.com](http://www.ugobasile.com)

## VISUALSONICS



- Vevo 3100 UHF (Ultra High Frequency) ultrasound for versatile imaging applications
- Vevo 2100 UHF ultrasound for versatile imaging applications
- Vevo 1100 UHF ultrasound optimized for cardiovascular imaging
- Vevo LAZR Multi-modal Solution with UHF Ultrasound and PA (Photoacoustic) on the Vevo 2100
- Vevo LAZR-X Multi-modal Solution with UHF Ultrasound and PA (Photoacoustic) on the Vevo 3100

[www.visualsonics.com](http://www.visualsonics.com)



- Electrophoresis Gel and Equipment
- Antibody/Protein Labeling and ELISA kits
- Protein Fractionation, Protein Quantification, Purification
- DNA & RNA Products
- Western Blotting
- PCR Workstation

[www.expedeon.com](http://www.expedeon.com)



- Integrated Behavioral Research System
- Solution for Activity, Sensory, Motor Coordination, Analgesia, Learning, Memory, Depression, Reward and Metabolism

[www.panlab.com](http://www.panlab.com)



## TECHNICAL SERVICES

In addition to sales and repair services offered by ITS, we validate and maintain a wide range of laboratory instruments. As one of the leading provider in analytical, scientific, bio-instrumental and medical instruments, our engineers have a diversified knowledge in carrying out one-source service saving clients time and money by eliminating the need of multiple vendors. These include:

- **Installation and commissioning**
- **Maintenance and Repair**
- **IQ/OQ Validation**
- **Instrument verification**
- **Instrument training**



## PREVENTIVE MAINTENANCE CONTRACT

To maximize your instrument's uptime and accuracy and assist in meeting regulatory compliance for maintenance, our Preventive Maintenance Contract provide you with:



- **Replacement of critical components** in accordance to our preventive maintenance procedures. Includes 90 days warranty on service performed
- **Functional testing** - Minor to intermediate adjustment and service to bring instrument back to manufacturer's specification and working condition
- **Priority response** - Service contract customers always receive our priority response
- **Reduced administration** - By managing all repairs, preventive maintenance and verification, tracking every critical event such as scheduled service; it reduces your administration work and cost
- **Fixed support cost** - No guessing on forecasting your budget for maintenance service. Paying for services on an incremental basis may be more expensive for you over time. Bundled instruments services in one service contract are more economical
- **Convenience** - The administrative paperwork is taken care of up front which mean that you have no delays in establishing an order or payment process with each service call
- **Optimum performance** - Regular instrument maintenance and verification, ensuring consistent and optimum performance. Reducing disruptive and expensive down time
- **Discount** - Service contract customers enjoy special discounts on spare parts replacements
- **Tailored to your needs** - Choose the level of support that suits your budget and needs. We can develop service contract to meet your exact requirements





## LABORATORY TURNKEY PROJECTS

ITS Science Indonesia provides a total turnkey solution by forging a close working relationship with client right from Laboratory Design & Consultancy the beginning of the project. We understand the importance of a clients needs and we help to develop the design brief with specialist consultants in that area of expertise.

Our total turnkey solutions encompasses the design, project management, construction, laboratory equipment, and furniture supply for any type of facility.

Combining the extensive network and experience of the ITS group of companies, we can offer a pool of knowledge unparalleled by any market standards.



Laboratory Design & Consultancy



Laboratory Building Construction & Renovation



Laboratory Furniture & Fixtures



Laboratory Equipment & Consumables

**ANIMAL FACILITY – BIO SAFETY LAB – EDUCATIONAL LAB – CHEMICAL LAB – ENGINEERING LAB – MEDICAL LAB**







**PT. ITS SCIENCE INDONESIA**

***Jakarta Office:***

Jl. Boulevard Artha Gading, Sentra Bisnis Artha Gading Blok A-6A,  
No. 3 & 5, Kelapa Gading, Jakarta Utara 14240, Indonesia.  
Tel.: +62 21 451 6222 Fax: +62 21 451 6223

***Surabaya Office:***

Satelite Town Square Blok 5 F 11,  
Jl. Sukomanunggal, Surabaya Barat 60188, Indonesia.  
Tel.: +62 31 732 3630/31 Fax: +62 31 732 3632

Email: [info@its-indonesia.com](mailto:info@its-indonesia.com)

[www.its-indonesia.com](http://www.its-indonesia.com)

• SINGAPORE • MALAYSIA • THAILAND • VIETNAM • INDONESIA • PHILIPPINES • MYANMAR •